



## Airport Leadership and Management Program

### Earn Designation as a North Carolina Airport Professional

#### MISSION

NC AirTAP delivers training, information and assistance to the state's general aviation and commercial airport professionals for improving the safety, quality and efficiency of their airport operations.

#### PARTNERS

NC AirTAP is a program of the N.C. Department of Transportation Division of Aviation, managed by the Institute for Transportation Research and Education (ITRE) at N.C. State University and supported by the N.C. Airports Association (NCAA).

#### WEBSITE

[go.ncsu.edu/ncairtap](http://go.ncsu.edu/ncairtap) provides information on NC AirTAP training courses, resources from the NCDOT Division of Aviation and NCAA, and links to other helpful airport industry websites and publications.

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The **Airport Leadership and Management Program (ALMP)** is designed for both new and current North Carolina airport officials, managers and operations staff. Developed by NC AirTAP and the NCDOT Division of Aviation, ALMP is particularly beneficial to those managing and operating general aviation facilities.

The curriculum includes 12 training and continuing education courses addressing various airport management and operational topics to enhance the career development of N.C. airport administrators and staff. **Participants who complete at least nine ALMP courses will earn the North Carolina Airport Professional credential.**

ALMP course topics are listed below. Most courses are held in-person at locations around the state, with some topics offered online and on-demand. Learn more about course availability and register at [go.ncsu.edu/ncairtap](http://go.ncsu.edu/ncairtap).

### ALMP Courses and Topics

- ➔ **1. Airport Rules, Regulations, Minimum Standards and Legal Issues**  
Introduces the federal, state and local regulations that apply to North Carolina airport operations.
- ➔ **2. Airport Administration and Governance**  
Focuses on how an airport can be organized and governed, and the functions and roles of airport personnel.
- ➔ **3. Airport Operations and Maintenance**  
Examines how standardized procedures can help airport managers and staff keep an airport running smoothly.
- ➔ **4. Airport Funding and Finance**  
Examines funding and financing of airport operations, maintenance and construction.
- ➔ **5. Airport Safety and Security**  
Explores how airport managers can counter physical and cyber threats to their airport and the potential liability.
- ➔ **6. Airport Planning and Environmental**  
Addresses how proper planning can improve airport operations and prepare the airport for the future.
- ➔ **7. The Fixed Base Operator**  
Examines the role of an FBO, its services and management options, and how to create a good customer service climate at the airport.
- ➔ **8. Public Relations and Communications**  
Discusses how to create and update communication, marketing and public relations plans for the airport.
- ➔ **9. Airport Design and Construction**  
Examines the engineering, design and construction standards that apply to building new airports or updating existing facilities.
- ➔ **10. Airport Leadership and Management Skills**  
Presents concepts, tools and techniques for building success as an airport manager.
- ➔ **11. Future Airport Opportunities**  
Offers strategies on how to manage the changing airport environment and the paradigm shifts in new technology not seen since the introduction of jet aircraft.
- ➔ **12. The Airport Consultant**  
Examines the role of the airport consultant in North Carolina and relationships between the airport sponsor, their consultant, and their NCDOT airport project manager.