

# TRANSIT PHILOSOPHY SURVEY

Name of Person Completing This Survey: \_\_\_\_\_

Job Title: \_\_\_\_\_

Transit System Name: \_\_\_\_\_

**INSTRUCTIONS:** For each row beginning with "My Transit System..." rank the statements from 1 to 4 according to how well they describe your transit system. The statement in each row that **most describes your system should be ranked 1**; the statement that **least describes your system should be ranked 4**. You must use all numbers in each row so that every statement has a rank. Only use a number once per row (no ties).

Most describes your system
Least describes your system

<i>Example</i> <b>My Transit System...</b>	<input style="width: 30px; height: 30px; border: 1px solid gray;" type="text" value="3"/>	<input style="width: 30px; height: 30px; border: 1px solid gray;" type="text" value="4"/>	<input style="width: 30px; height: 30px; border: 1px solid gray;" type="text" value="2"/>	<input style="width: 30px; height: 30px; border: 1px solid gray;" type="text" value="1"/>
	<i>Uses a lot of paper</i>	<i>Washes our vans daily</i>	<i>Makes lots of money</i>	<i>Does a good job</i>
<b>My Transit System...</b>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>
	Creates efficient schedules	Considers individual client requests	Does not consider funding sources when scheduling	Schedules according to funding source requests
<b>My Transit System...</b>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>
	Changes today's routes to increase efficiency	Never makes clients wait too long	Carries riders regardless of funding source	Groups clients on vehicles by funding source
<b>My Transit System...</b>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>
	Values efficiency	Focuses on the client	Serves the public	Serves agency customers
<b>My Transit System...</b>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>	<input style="width: 30px; height: 30px; border: 1px solid black;" type="text"/>
	Bills by flat rate or zone	Accepts whatever a rider is willing to pay	Sells tickets/passes	Billing methods/rates vary between funding sources

Continue Survey On Next Page

<b>My Transit System...</b>	<input type="checkbox"/> Has a goal of zero trip denials	<input type="checkbox"/> Has set subscription routes	<input type="checkbox"/> Schedules are reviewed by a supervisor	<input type="checkbox"/> Makes exceptions for certain clients
<b>My Transit System...</b>	<input type="checkbox"/> Accepts same day trips	<input type="checkbox"/> Drivers are in control of their routes	<input type="checkbox"/> Records information in real time	<input type="checkbox"/> Allows unscheduled stops if requested
<b>My Transit System...</b>	<input type="checkbox"/> Tries to attract new riders and funding sources	<input type="checkbox"/> Values consistency in our service	<input type="checkbox"/> Has a strict set of policies and procedures	<input type="checkbox"/> Is a service for the transportation disadvantaged
<b>My Transit System...</b>	<input type="checkbox"/> Applies for new grants	<input type="checkbox"/> Bases billing rates on last year's service levels	<input type="checkbox"/> Recovers costs	<input type="checkbox"/> Finds a way to make ends meet