

North Carolina
“Transportation Requirements of the ADA” Training
November 1, 2016 - Fixed Route with Complementary ADA Paratransit Systems

8:00 am Sign in

8:30 am Start

5:00 pm Stop

8:30 am	General	<u>Introductions</u> Welcome Review of course agenda and materials Participant introductions
	Video	“Disability Rights Activist Movement” https://www.youtube.com/watch?v=qXD7TckuVjM Watch and discuss documentary video that provides an overview of the disability rights movement in the United States.
9:00 am	Lesson:	<u>General Requirements, Part 1</u> This facilitated discussion will review Chapters 1, 2 and 4 of the FTA ADA Circular. Topics will include: <ul style="list-style-type: none"> - The ADA as a civil rights law - Definitions of types of covered entities and types of covered services - Responsible entities – Contractor Issues - Nondiscrimination requirements (attendants, priority seating, refusing service, special charges) - Vehicle purchase requirements - Maintaining accessibility equipment - Accommodating riders who use wheelchairs and other mobility devices - Use of securement systems, seat belts and shoulder harnesses - Assistance required by transit personnel
	Materials:	<i>Copies of overheads</i> <i>Video: “Americans with Disabilities Act”</i> http://youtu.be/ns7UY8HdPr8 <i>Copies of applicable sections of FTA Circular</i> <i>Equivalency certification</i> <i>Vehicle Specification Checklist</i> <i>FTA Q&A on common wheelchairs</i> <i>US Dept of Justice information on service animals</i> <i>USDOT guidance on Segways</i>
10:00 am	Break	
10:15 am	Lesson:	<u>General Requirements, Part 2</u> Continued discussion of the general requirements covered in Chapter 2 of the FTA Circular. Topics will include: <ul style="list-style-type: none"> - Accommodating service animals - Accommodating life support systems - Employee training - Accessible information - Reasonable Modification policy
	Materials:	<i>Copies of overheads</i> <i>Copies of applicable sections of FTA Circular</i>

11:15 pm	Lesson	<u>Requirements for Demand Responsive Services</u> Requirements for general public demand responsive services, including human services transportation will be discussed. The discussion will follow Chapter 7 of the FTA ADA Circular. Topics will include: - Acquisition of vehicles - Equivalency - How equivalency is met in various types of service (including basic dial-a-ride services, taxi subsidy programs, vanpool programs, and route deviation services.
	<i>Materials</i>	<i>Copies of overheads</i> <i>Copies of applicable sections of FTA Circular</i> <i>Sample Equivalent Service Certification</i>
11:45 pm	Large Group Exercise	<u>Equivalency Versus ADA Paratransit Requirements</u> The differences in requirements for general public demand responsive services versus ADA paratransit services will be discussed as a group.
	<i>Materials</i>	<i>Equivalent service comparison matrix</i>
12:00 pm	Lunch	
1:00 pm	Lesson	<u>Fixed Route Service Requirements</u> Discussion of the requirements in Chapter 6 of the FTA ADA Circular. Topics will include: - Providing alternative service - Priority seating - Stop announcements - Route identification
	<i>Materials</i>	<i>Copies of overheads</i> <i>Copies of applicable sections of FTA Circular</i>
	Video	“Access Matters” <i>Watch and discuss video produced by Easter Seals Project ACTION that summarizes the ADA requirements for agencies that provide fixed route service.</i>
2:00 pm	Lesson	<u>ADA Paratransit Service Requirements</u> Discussion of the requirements in Chapter 8 of the FTA ADA Circular. Topics will include: - Origin-to-destination service - Feeder service - ADA paratransit service criteria - Avoiding capacity constraints - Subscription service - Ongoing public participation
	<i>Materials</i>	<i>Copies of overheads</i> <i>Copies of applicable sections of FTA Circular</i>
3:00	Break	
3:15 pm	Lesson	<u>ADA Paratransit Eligibility Determination Requirements</u> Discussion of the requirements in Chapter 9 of the FTA ADA Circular. Topics will include: - Eligibility standards - Types of eligibility - Eligibility determination processes

		<ul style="list-style-type: none"> - Eligibility decisions - Recertifications - Appeal process - PCAs and companions - Service for visitors - Access to Information - No-show suspension policies
	<i>Materials</i>	<i>Copies of overheads</i> <i>Copies of applicable sections of FTA Circular</i> <i>Sample task and skills list</i> <i>Sample no-show policy</i>
4:15 pm	Lesson	<u>Complaints and Contractor Monitoring</u> Discussion of the requirements in Chapter 12 of the FTA ADA Circular. Topics will include: <ul style="list-style-type: none"> - FTA oversight and reviews - Handling and responding to complaints - Monitoring in-house services and contractors
	<i>Materials</i>	<i>Copies of overheads</i> <i>Copies of applicable sections of FTA Circular</i>
4:45 pm	General	<u>Wrap-Up. Complete evaluation forms</u>
5:00 pm	Adjourn	